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## ACCESS CONDITIONS TO REAL BETIS FACILITIES

- In order to access the stadium, the away fans will be able to get into the stadium with the correct ticket, and through the correct gate. These tickets must be shown to the stewards, security members of the club, and police or other government authorities present at the stadium. The ticket must be presented with a valid ID or passport.
- 14-year-olds or younger than this age will not be able to enter the stadium if they are not in the company of an adult. The adult accompanying the minor will be responsible of the behaviour of the minor and all the legal consequences of their actions within the stadium facilities.
- Every person accessing the stadium will be required to have a valid ticket. This includes babies and kids since the moment they are born.
- Disabled people will be helped by a club volunteer during their access and departure to and from the Stadium. The service will be provided upon request and approval of the club.  
The people who request a special support to walk (crutches, walking frames...) will need to request a special approval to the club attaching a picture of the item and their full details to obtain an authorization from the club. Once they arrive to the stadium, they will have to share their personal details to check if they have followed the entire process correctly.
- The following items are completely prohibited within the stadium:
  - o Any type of weapon or object/instrument that could produce a similar result to another person or that could be thrown into the pitch.
  - o Flares, explosives, or in general any flammable, smoking or corrosive product.
  - o Alcoholic drinks, drugs, and/or any other psychoactive substance.
  - o Flags, banners, or another item that displays messages that may suggest or incite violence; insults to the opponent or the opponent's place of origin; threats; message of race/religion/sexual discrimination; or that may affect any person or institution.  
Any flag/banner, that besides the above information, it is larger than 1m x 0.5m.  
Also, banners or signs with a message that was commercial, political, social, religious or not related to sports, are not allowed.  
Flags will not be allowed to have a mast or pole and will not be allowed to be hang up on the stadium ring or anywhere.  
A special request can be made in case the animation group wishes to bring a specific animation flag that complies with all the requirements but it is larger than the allowed dimensions. This request must be sent to the Security Department of Real Betis ([seguridad@realbetisbalompie.es](mailto:seguridad@realbetisbalompie.es)) at least 10 days before the match with a detailed explanation of the flag (dimensions, textile material, and a definition of the text). Then the security department will be allowed to request specific details in case of need and once it is approved it will be communicated via email to the away team who, in time, will communicate it to the requester. The person who requests the authorization will be responsible for the flag during the entire time at the facility.
  - o Flags, shirt or other distinctive items with the name or logos of the supporters' groups that do not comply with "Ley 19/2007".
  - o Any other item prohibited by the law or the applicable regulations.
  - o All the elements included on the "Ley 19/2007" and the "RD 203/2010" and other norms and regulations about sports shows.

 <b>QUEREMOS GARANTIZAR LA SALUD Y LA SEGURIDAD DE TODOS.</b>	 <b>YOUR HEALTH AND SAFETY AND THAT OF OTHERS IS PARAMOUNT TO US.</b>																																								
<p><b>¿Qué PUEDO traer al estadio?</b></p> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">   <small>Botella de plástico / Plástico de agua de 500 ml o menos / 500 ml max.</small> </div> <div style="text-align: center;">   <small>Bolso / Maleta pequeña de máximo 25cm x 30cm solo con un asa o de la mano.</small> </div> <div style="text-align: center;">   <small>Equipaje y paraguas, no permitido el uso de la mano.</small> </div> </div>	<p><b>What CAN I bring into the Stadium?</b></p> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">   <small>Clear plastic bottles of water (500ml or less - 16.9 oz max)</small> </div> <div style="text-align: center;">   <small>Small Bags / Backpacks maximum size 25cm x 30cm (carry with 1 hand max)</small> </div> <div style="text-align: center;">   <small>Non-sporting bags or suitcases 25 x 30 cm max.</small> </div> </div>																																								
<p><b>¿Qué NO PUEDO traer al estadio?</b></p> <table border="0" style="width: 100%; text-align: center;"> <tr> <td> Alcohol</td> <td> Sustancias psicoactivas</td> <td> Bebidas enlatadas</td> <td> Bebidas en vaso de más de 500ml</td> <td> Bebidas de vidrio</td> </tr> <tr> <td> Bebidas energéticas / Energy drinks</td> <td> Bebidas de agua, deportivas o 500ml</td> <td> Bombardeo de aire</td> <td> Carritos de bebé</td> <td> Animales</td> </tr> <tr> <td> Prohibición por ley</td> <td> Baterías</td> <td> Flechas artificiales / Flechettes</td> <td> Guantes / Arneses</td> <td> Bolsos grandes o maletines</td> </tr> <tr> <td> Paraguas (excepto impermeables plegables)</td> <td> Ropa con mensajes ofensivos</td> <td> Banderas o paños</td> <td> Cámaras televisivas o de lente larga</td> <td></td> </tr> </table> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div style="background-color: #008000; color: white; padding: 5px; font-size: 8px;">  <p><b>2024</b> El estadio está equipado con cámaras de vídeo para la seguridad de los aficionados y el cumplimiento de la normativa.</p> </div> <div style="background-color: #008000; color: white; padding: 5px; font-size: 8px;">  <p>El estadio y recinto son aptos para personas con discapacidad, pero tal vez no se les permita el acceso al día de partido si no lo comunican a tiempo.</p> </div> </div>	 Alcohol	 Sustancias psicoactivas	 Bebidas enlatadas	 Bebidas en vaso de más de 500ml	 Bebidas de vidrio	 Bebidas energéticas / Energy drinks	 Bebidas de agua, deportivas o 500ml	 Bombardeo de aire	 Carritos de bebé	 Animales	 Prohibición por ley	 Baterías	 Flechas artificiales / Flechettes	 Guantes / Arneses	 Bolsos grandes o maletines	 Paraguas (excepto impermeables plegables)	 Ropa con mensajes ofensivos	 Banderas o paños	 Cámaras televisivas o de lente larga		<p><b>What CANT I bring into the Stadium?</b></p> <table border="0" style="width: 100%; text-align: center;"> <tr> <td> Alcohol</td> <td> Psychoactive substances</td> <td> Canned Drinks</td> <td> Bottling</td> <td> Glass bottles</td> </tr> <tr> <td> Soda / Energy drinks</td> <td> Water in amount of 500ml</td> <td> Air horns</td> <td> Baby Strollers</td> <td> Animals</td> </tr> <tr> <td> Prohibition by law</td> <td> Drums</td> <td> Syringes / Darts</td> <td> Gloves / Arneses</td> <td> Large Bags or Suitcases</td> </tr> <tr> <td> Umbrellas (except foldable raincoats)</td> <td> T-shirts with offensive messages</td> <td> Flags or Banners</td> <td> Telescopes or Long Lens Cameras</td> <td></td> </tr> </table> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div style="background-color: #008000; color: white; padding: 5px; font-size: 8px;">  <p><b>2024</b> The facility will only be accessible for the safety of the spectators and for security in the event.</p> </div> <div style="background-color: #008000; color: white; padding: 5px; font-size: 8px;">  <p>The stadium is open to all people, but you may not be allowed entry on the day if you have not contacted <a href="mailto:atencion@realbetis.com">atencion@realbetis.com</a> prior to attending for the appropriate pattern of support available.</p> </div> </div>	 Alcohol	 Psychoactive substances	 Canned Drinks	 Bottling	 Glass bottles	 Soda / Energy drinks	 Water in amount of 500ml	 Air horns	 Baby Strollers	 Animals	 Prohibition by law	 Drums	 Syringes / Darts	 Gloves / Arneses	 Large Bags or Suitcases	 Umbrellas (except foldable raincoats)	 T-shirts with offensive messages	 Flags or Banners	 Telescopes or Long Lens Cameras	
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- It is not allowed to enter the facilities with animals except a specific exception in the current laws.
- Elements that could be an obstacle in case of a facility evacuation. In particular, children carts, helmets, suitcases, bags, drums, etc.  
All bags must have a maximum size of 25cm x 30cm.
- TV cameras or professional microphones. Any detection, recording or broadcasting device used for obtaining of images, sounds, data and/or statistics linked to the match, except if it is for private and/or personal uses.
- Food and beverage, except plastic bottles up to 500ml without a cap.
- Loudspeakers or any kind of wind instrument.
- The stadium does not have a locker/left-luggage office.
- Additionally, and following the current legislation, if the Club discovered that away fans, directly or through a third party, were trying to obtain tickets for the match in an illegal sale process or just trying to buy tickets for a different area than the away stand designated to the away team, creating a large crowd of away fans in another sector that may cause incidents, this situation will be shared with the away team and together with the Security director will make a decision.
- The fans who attend to the stadium must follow the different access controls and must accept the different checks and controls established at the stadium. Such as:
  - To be recorded through internal CCTV across the entire stadium.
  - If needed, to be requested to personal check-ups from the security staff.



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- To follow certain security recommendations or other operational measures imposed by the security staff according to the current legislation.
- If needed, to collaborate with the security staff of Real Betis Balompie to ensure and facilitate an adequate access.
- Real Betis has the right to deny access to the Stadium to any person that:
  - Is or may be under the effects of alcoholic drinks, toxic drugs or other psychoactive substances that are prohibited in the current legislation.
  - Has, by law, forbidden the attendance to a sport event in Spain or any country.
  - Is not wearing enough clothes or is shirtless.

In order to be inside the stadium, every fan must:

- Do not alter the public order.
- Do not start fights or rows.
- Do not act violently or hurt anyone.
- Do not sign violent songs neither encourage violence with the songs or chants. Songs/chants cannot contain violent words, threats, curse words, race/sexual/religion discriminatory messages or songs that may be an attack to individuals, companies or any kind of organizations.
- Do not throw any kind of object to any area with fans, pitch or to any point that may be harmful for the rest of the fans, security staff or security forces.
- Do not leave the designated away area.
- Do not stay at gates or access points to the stands during the match, neither in corridors.
- Do not smoke.
- Be seated at their seat and not remain standing.
- Follow the instructions from security staff and Real Betis employees.
- Do not be in possession or activate any electronic item, including laser, that could disturb players, fans or any attendee to the sporting event.

Inside the stadium, the fans must show to the Security personnel and/or police its ID or passport if requested to do so.

## **STADIUM EVACUATION**

- The fans must evacuate the stadium when requested to do so pacifically and always following the instructions from the security personnel. Evacuation could be for emergency matters or for not complying with the stadium rules and regulations mentioned above.
- In order to evacuate the stadium, the fans must listen to the instructions given by the stadium speakers or security personnel.

## **BREACH OF RULES**

Any breach of the abovementioned rules, may be a reason of an immediate stadium ejection.