

FTC FAN CARD

General Terms and Conditions

FTC Labdarúgó Zártkörűen Működő Részvénytársaság (registered address: 1091 Budapest, Üllői út 129.; company registration number: 01-10-044877; tax number: 12956661-2-43; hereinafter referred to as „**FTC**”) hereby publishes the General Terms and Conditions of FTC in connection with the Fan Card Programme (hereinafter referred to as "**GTC**”), effective of **4 June 2011**.

FTC issues two types of fan cards:

Type “A” Fan Card, which is valid for all sectors, entitles to all discounts and allow to pay inside the stadium, and
a special type “B” Fan Card, which is valid exclusively for entering all “B” and “C1” sectors of Groupama Arena and is valid for paying inside the stadium.

Fan cards issued until the date of issue of this amendment to the GTC are considered as type “A” fan cards, provided that they were issued with the HASH code generated based on the vascular network of the palm.

1. Conditions for participation (registration)

If you wish to participate in the Fan Card Programme, you can choose between the following registration methods:

(i) *Registration in person*: In the case of personal registration, participation in the Fan Card Programme is subject to the proper completion and signing of the original Fan Card Registration Form, which is available on the www.fradi.hu website (hereinafter referred to as “**Registration Form**”), and its and submission in the Main Ticket Office of the FTC Stadium (1091 Budapest, Üllői út 129.) during opening hours and, in the case of a type “A” fan card, the preparation (recording) at the same time of a venous print at the same place.

(ii) *Pre-registration via the Internet or the bus network*: In the case of pre-registration via the Internet or the bus network, participation in the Fan Card Programme is subject to the completion of the Registration Form and acceptance of the GTC on the meccsjegy.fradi.hu website (Note: acceptance of the GTC electronically constitutes signature of the Registration Form), uploading a photo (in accordance with the specified conditions) and forwarding the completed Registration Form to FTC via the www.fradi.hu Internet website or the bus network. In the case of pre-registration, the registration will be finalized in person at the Main Ticket Office of the FTC Stadium (1091 Budapest, Üllői út 129.), after data matching and, in some cases, after taking a venous print. The applicant must finalize the registration as described above within 90 days of completing the pre-registration form, failing which FTC is entitled to cancel the pre-registration.

The Registration Form can be downloaded free of charge from the www.fradi.hu or meccsjegy.fradi.hu website, or can be obtained from the FTC Main Ticket Office of the FTC Stadium during opening hours.

By completing and signing the Registration Form, the applicant for a Fan Card expressly accepts the provisions of the GTC and acknowledges to be bound by them. A contract for the use of the Fan Card is concluded between the applicant of the Registration Form and FTC upon submission of the Registration Form and fulfilment of the terms and conditions (hereinafter referred to as “CONTRACT”).

2. How to apply for a Fan Card

Any person over the age of 16 can apply for a Fan Card in their own right. The legal guardian may apply for a Fan Card on behalf of a person under the age of 16. To apply for the Fan Card, the applicant must fill in the Registration Form in accordance with the truth. If the data requested on the Registration Form are not provided, FTC will refuse to accept the application. The data that will be collected when applying for a fan card, broken down by applicant, are set out in the table below:

Under the age of 7 (no fan card is required)	registration is not required,
between the ages 7 and 16	fully completed registration form. A declaration signed by the applicant and his/her legal representative. presentation of the applicant’s identity card or, if the applicant does not have an identity card, the identity card of the legal representative; photo ID (can be taken during registration, according to the rules in the annex) payment of a registration fee of HUF 1000 on-site. (HUF 1500 on match days).
fans over the age of 16	fully completed registration form. A declaration signed by the applicant, presentation of the applicant’s identity card, photo ID (can be taken during registration, according to the rules in the annex) In addition, for the type “A” fan cards, a HASH code generated from the venous network of the palm (to be included during registration, according to the rules in the annex). - payment of a registration fee of HUF 1000 on-site (HUF 1500 on match days).

Foreigners

fully completed registration form. A declaration signed by the applicant and, if necessary, his/her legal representative.

presentation of the applicant's identity card.

photo ID (can be taken during registration, according to the rules in the annex)

In addition, for the type "A" fan cards, a HASH code generated from the venous network of the palm (to be included during registration, according to the rules in the annex).

payment of a registration fee of HUF 1000 on-site (HUF 1500 on match days).

If the application is accepted, FTC will issue the Fan Card to the applicant; issuance is deemed as acceptance of the application.

FTC is not obliged to conclude a contract with regard to the Fan Card.

FTC will not comply with the request and will not issue the Fan Card in the following cases:

- if the applicant has previously misused his/her previous Fan Card in any way; or
- if the applicant has been banned, excluded or expelled from attending FTC football events or the stadium and the ban is still in effect, or
- if the applicant holds a valid fan card of another type.

FTC will inform the applicant of the refusal of the application orally or in writing at the written request of the applicant.

Type "B" Fan Cards only show the date and place of birth of the cardholder.

3. Receiving the Fan Card

The Fan Card can be picked up at the Main Ticket Office of the FTC Stadium after the application has been accepted and the conditions have been fulfilled. Upon receipt of the Fan Card, the applicant must provide official identification (identity and address card or passport or driving licence) to prove that the information provided in the Registration Form is correct and that he/she is entitled to receive the Fan Card.

4. Using the Fan Card

The Fan Card is the property of FTC and its holder may use the privileges and discounts set out in the GTC. Payment by the Fan Card is possible at the designated locations.

Using the Fan Card, the holder of the type “A” Fan Card is entitled to purchase tickets or passes for all football matches organised by FTC in the FTC Stadium, and is entitled to use the discounts provided by FTC. The holder of the type “B” Fan Card is entitled to buy tickets and passes for all domestic football matches in the FTC Stadium organised by FTC exclusively into all “B” and “C1” sectors of the Groupama Arena, as well as tickets for the away matches of FTC. FTC informs the holders of the Fan Card about the current discounts on the www.fradi.hu and www.fradikartya.hu Internet websites and on information materials placed at the FTC Stadium. The Fan Card is personal and not transferable to another person. The lending of the Fan Card or any misuse of the Fan Card will result in the automatic revocation of the Fan Card with immediate effect, which will automatically terminate the Contract. When purchasing tickets or passes, as well as when staying in the FTC Stadium, the holder of the Fan Card is obliged to show and hand over the Fan Card to the persons designated by FTC (cashiers, security personnel) upon request.

The Fan Card only allows the purchase of goods or services within the closed network of service providers under commercial contract with the FTC.

Payment by using the Fan Card can be made after the Fan Card holder has handed over the amount to be deposited as a balance on the Fan Card in cash to the service provider with a commercial contract with the agent of FTC. The amount so deposited can be used to pay without any further deductions.

The balance of the Fan Card can also be topped up via the online card payment system hosted on the <https://meccsiegy.fradi.hu> website, in which case the amount paid via the online card payment system will be credited to the Fan Card immediately.

A Fan Card has one balance, the balance can be topped up with any amount and the minimum amount of the top up is HUF 500. The maximum amount of the Fan Card balance and the maximum amount of one top-up is HUF 25,000. The Fan Card can be used to pay any amount, as long as it is covered by the balance.

FTC does not assume any liability in connection with the online top-up of the Fan Card balance, so the person concerned may contact the service provider carrying out the top-up with such complaints and claims.

You can check your Fan Card balance on the <https://meccsiegy.fradi.hu> site after logging into your profile. The holder of the Fan Card accepts the database and statements of FTC as final and decisive in relation to the balance associated with the Fan Card.

The amount not used from the Fan Card can be redeemed at any time at the top-up points in the FTC Stadium during the opening hours of the FTC events and the ticket offices according to the general rules of rounding to HUF 50 (HUF 0 if the residual value is between HUF 1 and 24; HUF 50 if the residual value is between HUF 25 and 74; HUF 100 if the residual value is between HUF 75 and 99). The Fan Card holder will receive a receipt of the redemption. When redeeming a large card balance, the service provider is entitled to verify the identity of the cardholder.

5. Procedure in case of loss, destruction or damage of the Fan Card

- In the event of loss, destruction or damage of the Fan Card, the Fan Card holder may apply for a new Fan Card at any time, which may be obtained after the lost, destroyed or damaged Fan Card has been cancelled, after payment of a special procedural fee of HUF 1000 (HUF 1500 on match days). If any of the above events occurs, the Fan Card holder must immediately report it by calling 06(1)9100-237 or by e-mailing jegypenztar@fradi.hu . FTC will block and cancel the Fan Card immediately after the notification, and will assign the data and payment balance related to the previous Fan Card to the new Fan Card in case of applying for a new Fan Card. If the Fan Card holder does not apply for a new Fan Card after the loss, destruction or damage of the Fan Card, he/she may request a refund of the balance on the Fan Card from FTC at the time of blocking.
- As matches are free of charge for children under 7 years of age, they do not need a Fan Card. However, upon payment of an extra fee of HUF 1000 (HUF 1500 on match days), the legal representative may apply for a Fan Card for a child under 6 years of age.

6. Data modification

In the event of a change in the details of the Fan Card holder, the Fan Card holder must notify FTC at the latest within 30 (thirty) days of the change of details either in person at the Stadium Main Ticket Office during opening hours or electronically to the jegypenztar@fradi.hu e-mail address or by mail to the address 1091 Budapest, Üllői út 129. Any change in the details of the Fan Card holder will not affect the privileges and services associated with the Fan Card. FTC shall not be liable for any damages resulting from the failure of the Fan Card holder to modify the data processed by FTC.

7. Term and termination of the CONTRACT

The CONTRACT is made for an indefinite period. The Fan Card holder may terminate the CONTRACT with immediate effect at any time in writing, without giving any reason, by returning the Fan Card within 72 hours. The written notice of termination must be sent to FTC electronically to the jegypenztar@fradi.hu e-mail address or by post to the address 1091 Budapest, Üllői út 129. When attending football matches organised by FTC, the holder of the Fan Card must comply with the following requirements:

- he/she must have a valid ticket, pass or other proof of entry to the FTC Stadium;
- he/she must not obviously be under the influence of alcohol, drugs or other intoxicating substances;

- he/she must not carry any alcoholic beverages, drugs or any object that endangers the holding of the sports event or the personal and property safety of others, or which FTC as the organiser has prohibited from being brought into the sports event;
- he/she must do not display any hate speech, flag or other symbols of authoritarianism prohibited by law, or engage in racist or hate speech;
- he/she must show his/her Fan Card to the persons designated by FTC (cashiers, security staff) upon request,
- he/she must comply with the provisions of the Field Rules in force at the time.

If the Fan Card holder violates any of the above requirements by his/her behaviour, this will result in the removal of the Fan Card holder from the football match in question, the immediate revocation of the Fan Card and the prohibition of the Fan Card holder from attending football matches organised by FTC pursuant to Act I of 2004. The immediate withdrawal of the Fan Card will automatically terminate the CONTRACT.

The Fan Card may also be revoked in the following cases:

- if the Fan Card is misused by the holder in any way; or
- if the applicant has been banned, excluded or expelled from attending FTC football events or the stadium and the ban is still in effect, or
- if the applicant or holder has another type of Fan Card.

If FTC decides to terminate the Fan Card Programme and, as a result, terminates the CONTRACT with all Fan Card holders, FTC will widely notify the Fan Card holders of the termination thirty (30) days in advance on the www.fradi.hu and www.fradikartya.hu Internet websites and on information materials posted at the FTC Stadium.

8. Scope and amendment of the GTC

The present GTC is for an indefinite period of time.

FTC is entitled to unilaterally amend the GTC in order to improve the quality and efficiency of the Fan Card Programme and the services provided under it, to introduce new services and based on practical experience or changes in the legal background, and in exceptional circumstances FTC is entitled to make specific, special provisions that deviate from the provisions of these GTC, which will enter into force upon publication on the website. FTC will inform the holders of the Fan Card about the amendments to the GTC on the www.fradikartya.hu and www.groupanaarena.com and other Internet websites and on information materials posted at the FTC Stadium. In the event of amendments to the GTC, the amendments are indicated in italics and underlined, and the deletions are indicated in strikethrough compared to the content of the last amended and restated GTC. Unless otherwise provided for in the GTC, the amendments enter into force immediately upon publication on the www.fradikartya.hu website. If the Fan Card does not terminate the CONTRACT in writing within thirty (30) days of the entry into force of the amendment to the GTC, the amendment to the GTC shall be deemed to have been accepted by him/her.

9. Sending offers, discounts

The Fan Card holder may consent to FTC contacting him/her electronically with other offers related to or advertised in connection with the Fan Card Programme. If the Fan Card holder does not wish to receive these offers, he/she may cancel them by sending an e-mail to the jegypenztar@fradi.hu e-mail address or by post to 1091 Budapest, Úllői út 129., and unsubscribe from the electronic newsletter.

10. Miscellaneous provisions

Matters not regulated in this GTC are governed by the provisions of the Civil Code and other relevant Hungarian legislation.

Available for download: <https://www.fradi.hu/labdarugas/ferfi-labdarugas/adatvedelem>